

Tariff Guide

#	Type of Transaction	KES	Details	#	Type of Transaction	KES	Details	#	Type of Transaction	KES	Details
1.0 GENERAL				19.0 MONEY TRANSFER FOREIGN				28.0 ALTERNATE BANKING CHANNELS			
1.1	Over The Counter Cash Withdrawal charges	100	per item	a) Inward TTs	Free	flat/equivalent		28.1 Mobile Banking			
1.2	Cash Handling Fee (KES) - Amounts above KES 1M Per Day	0.25	%	b) Outward TTs all Currencies	1,500	flat/equivalent		a) Account Balance Enquiry (*669# or App)	Free		
1.3	KRA iTAX Payments	100		c) Drafts, all Currencies	500	flat/equivalent		b) Mini statement *669#	Free		
1.4	Third Party Encashment Fees	350		d) Outward Collections (Min USD 5 - Max USD 50) + Courier Charges	0.25	% of the value		c) Mini Statement (App)	Free		
2.0 STATEMENTS								d) Forex Rate Enquiry	Free		
a)	Scheduled Statements	Free		20.0 TRADE FINANCE				e) Mobile Airtime Purchase	Free		
b)	Interim Statements	100	per page	20.1 Import LC				f) M-pesa to account transfer	Free		
c)	Duplicate/Additional Statements/Old Records	200	per page	a) Opening Commission (Min 2,500 + SWIFT Charges 2,500)	0.5	% per quarter or part thereof		g) KPLC Prepaid	30		
d)	Statements Below 12 Months	100	per page	b) LC Acceptance Commission (Minimum 2,500)	0.5	% per quarter or part thereof		h) Utility/Bill Payments	30		
e)	Statements Over 12 Months	250	per page	c) LC Amendment Amount (KES 2,000 plus SWIFT Charges of KES 2,000. Extending the Original Expiry Date and Original Amount)	0.5	% per quarter		i) Funds transfer (Internal)	Free		
f)	Postage	100		d) Settlement Commission (Min KES 3,000)	0.25	% flat		j) Funds Transfer RTGS	300		
g)	Certifying Statements/Account Balances	200	per request	e) Expired Unutilised LC	2,000			k) Funds Transfer EFT	140		
h)	Audit Confirmation	2,000		f) Discrepancy Fee (Per Document)	55	USD		l) Password/PIN Change	Free		
i)	Certificate Balance	2,000		g) Shipping Guarantee (Min KES 2,000)	2	% of value		m) SMS Alert (Local & International)	Free		
j)	Photocopy Per Page	10		h) Indemnity/Release of Documents	2,000			n) Diaspora Remittance	3	%	
3.0 OLD RECORDS				i) LC Cancellation	1,500			o) Initiate External Standing Order - STO	200		
3.1	Retrieval (Cheques, Vouchers)	500	per copy	j) SWIFT Charges	2,500			p) Amend Standing Order - STO	250		
4.0 STOP PAYMENTS				k) Extension of LC Validity	0.5	% per quarter or part thereof		q) Cancel Standing Order - STO	400		
a)	LCY Customer Cheques	700	per item	l) Increase in Amount of Credit	0.5	% per quarter or part thereof					
b)	FCY Customer Cheques	7	USD	m) Post Import Finance Plus Applicable Interest	0.5	% per quarter or part thereof					
5.0 SEARCH FEES				n) Postage for LCs Plus Actual Courier Charges	50						
5.1	Search Fee for a New Business Current Account	2,000	per request	o) Document Handling	500						
6.0 CLOSURE OF ACCOUNT				20.2 Export LC				28.2 Internet Banking			
6.1	Applies to All Products (In Local Currency)	Free		a) Settlement Commissions	Free			a) Account Information	Free		
7.0 REACTIVATING DORMANT ACCOUNTS				b) Advising/Amendment Charges	3,000			b) Balance Enquiry	Free		
7.1	Reactivating Dormant Accounts	Free		c) LC Confirmation Commission (Min KES 2,000)	0.5	% per quarter		c) Statement Download	Free		
8.0 BANKERS CHEQUES				d) Discount of Bills (Min KES 2,000 Plus Applicable Interest)	0.75	% per quarter or part thereof		d) KRA Payments	100		
a)	To Customer	325	per cheque	e) LC Negotiation Commission (Min KES 2,000)	0.25	%		e) Utility/Bill Payments	30		
b)	To Non-customer (Maximum Ksh. 50,000.00)	430	per cheque	f) Extension	3,000			f) Mobile Airtime Purchase	Free		
c)	Cancellation of Banker's Cheques	160	per cheque	g) Postage for Export Documents (DHL) - Actual Courier Charges	1,500	minimum		g) Funds Transfer EFT	140		
9.0 COUNTER CHEQUES				h) Increase in Amount of Credit	3,000			h) Funds Transfer RTGS	300		
9.1	Counter Cheques for Current Accounts Only in any Currency	350	per cheque	i) Acceptance Commission - Confirmed (Min KES 2,000)	0.5	% per quarter or part thereof		i) Funds Transfer International	1,500		
10.0 RETRIEVAL OF POSTDATED CHEQUES				- Unconfirmed	0.25	% per quarter		j) Funds Transfer (Internal)	Free		
10.1	Request for Retrieval of Post Dated Cheques	500	per request	20.3 Bond/Guarantees				k) Diaspora Remittance	3	%	
11.0 CLEARING AND REMITTANCES				a) Bank Guarantees (Min KES 2,000)	2	% per annum		l) Cheque Stop Payment	500		
a)	Funds Transfer (Internal)	50	per item	b) Bid Bond (Min KES 2,000)	2	% per annum		m) Initiate External Standing Order - STO	200		
b)	Funds Transfer EFT	400	per item	c) Performance Bond	2	% per annum		n) Amend Standing Order - STO	250		
c)	Real Time Gross Settlement (RTGS)	500	standard	d) Extension - Bid Bond Beyond 1 Year (Min KES 2,000)	1	% per annum		o) Cancel Standing Order - STO	400		
d)	Transaction Fee - Outward Clearing	Free		- Other Guarantees beyond 1 Year (Min KES 2,000)	2	% per annum		p) Lost ATM Card Request	Free		
e)	Dividend Cheque Clearing Charges	Free		e) Customs Bonds (Min KES 2,000)	1	% per annum		q) Password/PIN Change	Free		
f)	Incoming Funds EFT	Free		f) Cancellation Guarantee if not Returned	Free			r) SMS Alert (Local & International)	Free		
g)	Inward Clearing Charge	Free		g) Cancellation of Returned Guarantee	Free						
h)	Unpaid Debit Payments (Outward EFT Unpaid)	2,500	per remittance	i) Amendment (All Guarantees)	1,000						
i)	Salary Processing Fee	100	per cheque	20.4 Documentary Collection				28.3 Card			
12.0 UNPAID CHEQUES				Import				a) New Card Application	400		
12.1	Inward Cheque			a) Document Handling	Free			b) Card Replacement (Expiry/Lost)	500		
a)	Financial Reason (Refer to Drawer, Effects Not Cleared)	2,500	per cheque	b) SWIFT	2,500	per SWIFT		c) Credit Bank ATM Withdrawal	30	per transaction	
b)	Technical Reason	500	per cheque	c) Tracer	2,500	%		d) Non-Credit Bank Visa ATM Withdrawal	60	per transaction	
12.2	Outward Cheque	500	per cheque	d) Retirement Commission (min KES 2,000, Max KES 10,000 - Plus Courier Charges)	0.25	%		e) PesaPoint ATM Withdrawal	60	per transaction	
12.3	Stop Cheque Instructions	700	per cheque	e) Avalizing of Bills (Min 2,000 Plus Applicable Interest)	1	% per quarter or part thereof		f) Kentswitch ATM Withdrawal	35	per transaction	
13.0 CHEQUE BOOK				f) Discharging Commission	2,000	flat		g) ATM Deposit	Free		
a)	LCY - Per Leaf (Inclusive of Stamp Duty)	12		g) Postage for Import Collection (Per Set of Documents)	1,000						
b)	FCY - Flat Fee	10	USD	h) Discharge Unutilized	2,000			28.4 Visa Classic & Platinum Prepaid Card			
14.0 STANDING ORDERS/DIRECT DEBITS				Export				a) New Card Application - Platinum	1000		
a)	On Establishments	200	per item	a) Documents Processing	10,000			b) New Card Application - Classic	500		
b)	On Amendments	250	per item	b) SWIFT	2,500						
c)	On Cancellation	400	per item	c) Courier Charges (Actual)	4,000			29.0 ACCOUNTS (MONTHLY CHARGES)			
d)	Processing:			d) Retirement Commission (Min KES 2,000, Max KES 10,000)	Free			a) Personal Current A/C	350		
To Same Bank (Credit Bank)	50	per item		e) Discounting Commission (Min 2,000 Plus Applicable Interest)	1	% per quarter or part thereof		b) Salary A/C	Free		
To Other Banks	400	per item		f) Extension	0.25	% of amount		c) CB U-Dream	Free		
To All Loan Accounts Within the Bank	50	per item		20.5 Local Bills				d) My Saver A/C	Free		
Processing for Youth Current Account	200	per item		a) Discount Commission	2	% flat		e) CB Soko	Free		
Processing for Children Account	Free			b) Local Bill Returned Unpaid	1,000	% per bill		f) Bumblebee	Free		
Adhoc Standing Instructions	500	per item		c) Postage				g) Nyumbani Diaspora	Free		
Processing of Paye	500	per item		- Within the City	200			h) Ultimate Banking	350		
Unpaid Standing Orders/direct Debits	400	per item		- Upcountry	300			i) Levitical A/C	Free		
Lack of Funds	2,500	per item		e) Extension Commission (Per Bill)	1	% flat		j) SME One Tariff	500		
Stopping	700	per item		f) Local Bills Sent For Commission (Per Bill)	0.5	% flat		k) Business Current A/C	350		
Suspending	1,000			g) Local Bills Received on Collection (Per Bill)	1,000	flat		l) Be Free A/C	Free		
Inward Direct Debit	35	per item		h) Maturity Date Extension (Per Bill)	1,000	flat		m) Institutional/Church A/C	Free		
15.0 SAFE DEPOSIT LOCKERS				20.6 Bills Purchased				n) Club/Chama A/C	Free		
a)	Small - A	3,000	per year	a) Foreign Bills Purchased (Min KES 1,000)	0.3	%		o) Foreign Currency	350		
b)	Medium - B & C	4,000	per year	b) Local Bills Purchased (Min KES 1,000, Max KES 10,000)	0.25	%		p) CB Lawyer	350		
c)	Large - D, E, F & G	5,000	per year	20.7 Structured Finance				q) elev8HER Personal A/C	Free		
d)	Access Fee	500	per visit	a) Deal Structuring Fees	1	% as per collateral management terms		r) elev8HER Business A/C (One Tariff)	500		
16.0 CCTV RECORDINGS				b) Collateral Management Fees							
16.1	Retrieval of CCTV Recordings	3,000	per instruction	21.0 OTHERS				30.0 MOBILE LOANS			
17.0 OUTWARD PAYMENTS				a) Courier Charges - Per Document Set	75	USD		30.1 Salary Konnect Loan	7.5	% per month	
17.1	International Telegraphic Transfer	1,500		b) Facsimile	1,000	per report					
18.0 FOREIGN CURRENCY TRANSACTIONS				c) Search Report Fee	2,000	per report					
18.1	Demand Draft (Foreign Cheques)			d) Audit Report Confirmation Fee/Bank Opinion	2,000						
a)	Purchase (Flat Fee)	500	or equivalent USD	e) Telephone Abroad	500						
b)	Stop Payment	7	USD	f) Telephone Local	100						
c)	Cancellation of Demand Draft	500	or equivalent USD	g) Photocopy	50						
d)	Unpaid Cheque (Financial Reasons)	30	USD	22.0 TREASURY							
e)	Unpaid Cheques (Technical Reasons)	10	USD	To be advised by Treasury at Head Office based on Market Conditions							
f)	Audit Confirmation	15	USD	23.0 OVERDRAFTS/EXCESS							
g)	Certificate of Balance	15	USD	23.1							
h)	TT Investigation Charges	30	USD per TT	a) Interest Rate for All Accounts	28	%					
18.2 Foreign Currency Cash and Cheques Handling Fees (Deposits) - USD 3000 and above or equivalent				b) Commitment Fee	2	%					
		0.50	%	24.0 EFFECTS NOT CLEARED (ENC)							
18.3	Outward Collection (Min USD 5 - Max USD 50) + Courier Charges	0.25	% of the Value	a) One-off Request (Min KES 1,000)	3	%					
18.4	Clearing of Remittance Foreign Currency			b) Revolving Facility	2	%					
a)	Cheques Deposited for Collection + 300	0.25	% of the value	27.0 TEMPORARY OVERDRAFTS (TOD)							
b)	Cheques Returned Unpaid by Corresponding Bank (Includes our Corresponding Bank Charges)	1,000		27.1							
c)	Foreign Inward Bills for Collection (+ SWIFT Charges of KES 2,000)	0.25	% of value	Temporary Overdrafts Per Request (Min KES 1,000)	3	% flat per quarter					

BANK ACCOUNT TO MOBILE WALLET TRANSFER CHARGES

Transaction Range (KES)	Charge (KES)
1 - 100	0
101 - 500	11
501 - 1,000	15
1,001 - 1,500	18
1,501 - 2,500	25
2,501 - 3,500	35
3,501 - 5,000	47
5,001 - 7,500	57
7,501 - 10,000	67
10,001 - 15,000	67
15,001 - 20,000	67
20,001 - 70,000	70
70,001 - 150,000	70

Note
 * Charges are exclusive of Government Taxes
 * No charges will be levied on the Mobile wallet to bank account transfers by the bank

PESALINK ITEM PROPOSED FEE

Funds Transfer (P2P)	(KES)	(USD)	(GBP)	(EUR)
10 - 500	nil	nil	nil	nil
501 - 1,000	20	0.1	0.09	0.1
1,001 - 25,000	40	0.3	0.2	0.3
25,001 - 100,000	60	0.6	0.5	0.6
100,001 - 250,000	90	0.9	0.8	0.9
250,001 - 500,000	150	1.5	1.4	1.5
500,001 - 999,999	200	2	1.4	1
Bulk Funds Transfer Per item	100	n/a	n/a	n/a

KES: Kenya Shilling
USD: United States Dollar
RTGS: Real Time Gross Settlement
LC: Letter of Credit

NOTE 1: All rates are in KES unless otherwise indicated.

NOTE 2: All rates are subjected to taxes where applicable