

CAREER OPPORTUNITY

To support our growth strategy, we are looking for dynamic, results-oriented professional with strong credentials and relevant work experience to fill the following position:

NETWORK OFFICER

Reporting to the Senior Manager - Network and Infrastructure, the incumbent will be responsible for provision of information system and expert technological support, planning, installing and maintaining operating stability, ensuring efficiency and security of the Bank's network systems and infrastructure.

Main Duties:

- Establishing networking environment by designing system configuration, directing system installation, defining, documenting, and enforcing system standards.
- The design and implementation of new solutions and improving resilience of the current environment.
- Maximizing network performance by monitoring performance, troubleshooting network problems and outages, scheduling upgrades and collaborating with network architects on network optimization.
- Undertaking data network fault investigations in local and wide area environments, using information from multiple sources.
- Securing network system by establishing and enforcing policies and defining and monitoring access.
- The support and administration of firewall environments in line with IT security policy.
- Reporting network operational status by gathering, prioritizing information and managing projects.
- Upgrading data network equipment to latest stable firmware releases
- Configuration of routing and switching equipment.
- Configuration of hosted IP voice services.
- Basic configuration of firewalls.
- Remote support of on-site engineers and end users/customers during installation.
- Remote troubleshooting and fault finding if issues occur upon initial installation.
- Capacity management and audit of IP addressing and hosted devices within data centers.
- Support and administer third-party applications.

Minimum qualification and experience required:

- Minimum of a bachelor's degree in information technology or equivalent (with an MSC in IT or its equivalent)
- CCNA, CCNP certification
- Cloud engineering is an added advantage.
- A minimum of three (3) years skilled experience in the maintenance, repair, and operation of technology-related equipment.
- Experience in infrastructure/network environment.
- Hands-on experience with computer networks, network administration and network installation.
- Experience with firewalls, Internet VPN's remote implementation, troubleshooting, and problem resolution is desired.
- Experience in Banking industry will be an added advantage.

If you believe that you have the required qualifications and experience to fill in the above position, kindly send your detailed resume together with a cover letter clearly indicating current remuneration to reach the undersigned by April 26, 2024:

Head of Human Resources
Credit Bank PLC,
P.O. Box 61064-00200,
Nairobi
Email: hr@creditbank.co.ke

Only short-listed candidates will be contacted.